



Mediation Training Programme

A facilitative and evaluative approach to mediation in the built environment

20 - 24 July 2020

Singapore

rics.org/SEAmiation

Highly practical and intensive, the **RICS Mediation Training Programme** will prepare you to mediate the most complex disputes to the highest standards across land, property, construction and infrastructure.

This face-to-face course embraces the facilitative and evaluative approaches to mediation. Our expert trainers will provide you with in-depth, practical coaching and you will receive feedback from both your trainer and your peers.

This course combines the ACRE™ and Evaluative mediation training to provide you with one comprehensive programme.

Who should attend?

Our delegates come from a variety of backgrounds and include professionals in land, construction, real estate, local authorities as well as legal practitioners and members of government departments. This course is also suitable for those who are representing parties in mediation.

The RICS Mediation Training Programme adopts the ACRE approach.

What is ACRE?



A

Analytical

Helping parties to analyse the circumstances, law, evidence, as well as the strengths and weaknesses of their case to empower them to make pragmatic and viable settlement decisions.



C

Commercial

The training encompasses wide commercial as well as narrow legal realities to result in a flexible settlement, which courts or arbitration cannot.



R

Restorative

Focusing on restoring the business relationship between parties, proceedings are completely confidential to limit any further damage.



E

Expert

Mediators use their expertise to help parties to reach a commonsense settlement, or to narrow the issues in dispute, reducing court or arbitration costs.

Course content and pricing

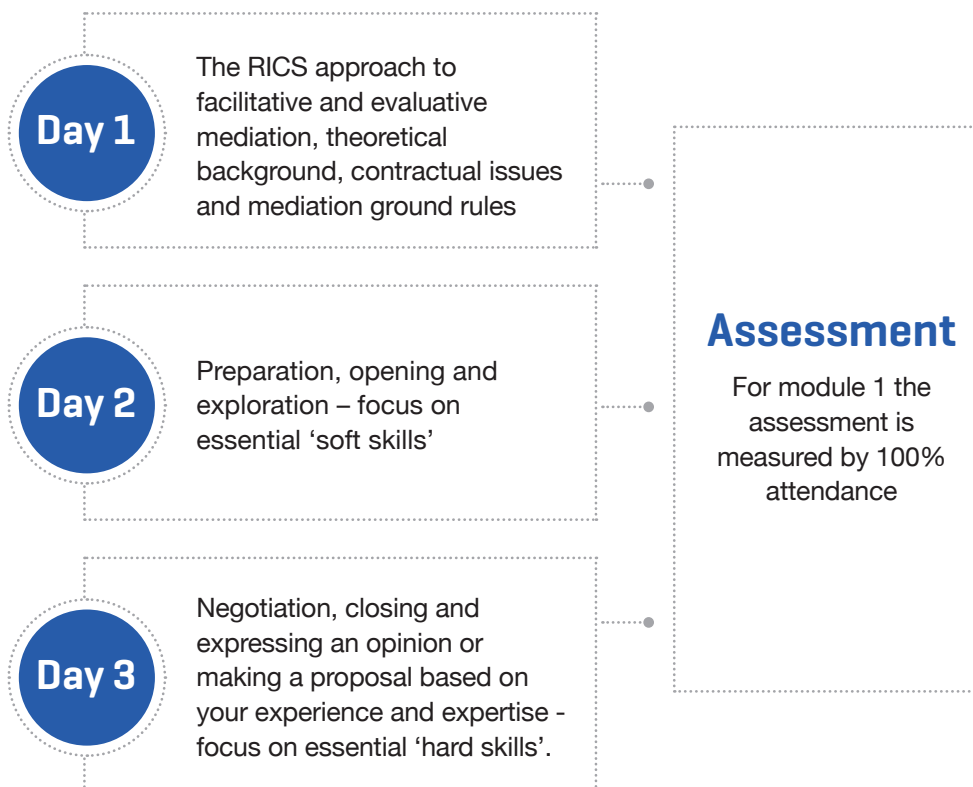
Module 1

Introduction to Mediation and Mediation Advocacy

Suitable as a stand-alone course this introductory module provides the essential baseline skills to enable you to develop and expand on your proficiency as a party representative. This module will provide you with a detailed introduction to facilitative and evaluative mediation. It is intensely hands-on with coaching and feedback provided throughout role play exercises.

This will enable you to:

- Appreciate and anticipate the complexities, pitfalls and opportunities of acting as both facilitative and an evaluative mediator
- Develop the skills to mediate successfully in a variety of commercial situations
- Build a high level of expert knowledge and experience
- Act effectively as a mediation advocate.



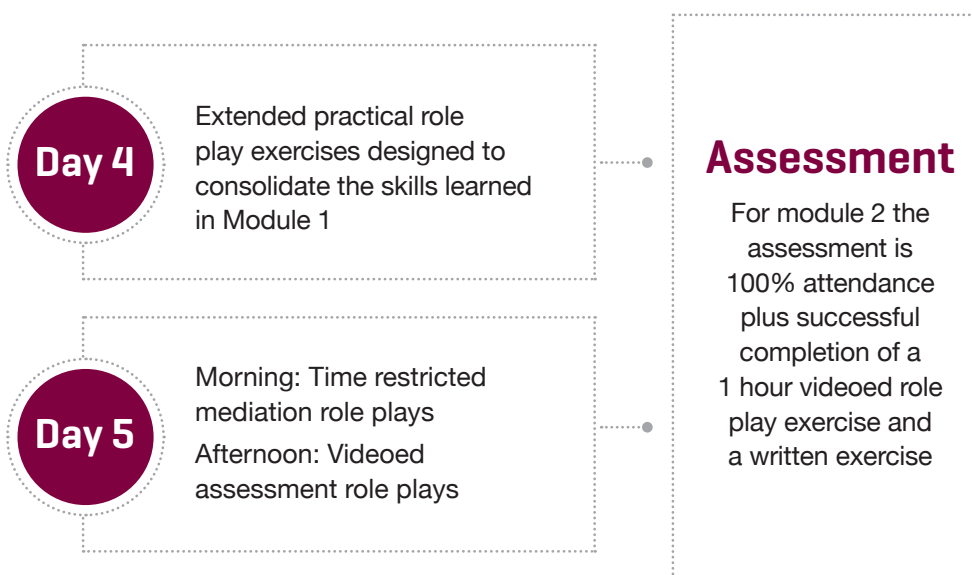
Module 2

Practical Evaluative Mediation Skills

This module will develop your technique as a facilitative and evaluative mediator, building on the knowledge of both disciplines you have gained in module 1. You will be guided through a variety of practical situations and will also learn how to deal with challenges that are specific to the evaluative mediation process. These will include how to use your sector skills and experience, as well as your understanding of the matter to:

- Help the parties consider the merits of the various options for settlement that emerge during the negotiation
- Help the parties understand the risks associated with taking the matter to court or arbitration through a process of robust reality testing
- Explore the prospects of success in court or arbitration based on what has been revealed during the mediation process
- Help the parties to achieve an outcome based on wider commercial as well as narrow legal grounds.

This module is available once you have successfully completed module 1.



Registration fees

RICS/REDAS member

Supporting association member (SCL)

Non-member

SGD 2,700 + 7% GST

SGD 2,850 + 7% GST

SGD 3,150 + 7% GST

What will I receive at the end?

Successful completion of modules 1 and 2 entitles you to apply for admission to the **RICS International Panel of Dispute Resolvers**. This would allow you to be considered for appointment by RICS to act as a mediator.

Accreditation by RICS entitles you to use this logo on your letterhead and business cards etc:



Members of the RICS President's Panel will also be entitled to use this logo:



Status and recognition

The RICS Mediation Programme is recognised by the International Mediation Institute (IMI) as a qualifying programme enabling those that successfully complete the RICS programme to apply for IMI certification.

Successful completion of both Modules 1 and 2 is recognised by the Chartered Institute of Arbitrators (CIArb) and entitles you apply to become a CIArb Member.

The programme is also recognised by the Civil Mediation Council (CMC).



The RICS ACRE™ Mediation Training programme is a Singapore International Mediation Institute (SIMI) registered training programme.

Upon successful completion of the training programme, you will have the option to join the SIMI Credentialing Scheme as a SIMI Accredited Mediator Level 1.



Other CPD awarded

SISV (QS division): 32 CPD points across 5 days

Why choose RICS as your training provider?

RICS Dispute Resolution Service (DRS) training courses ensure that you are well equipped to respond to the changing demands of the market by enhancing your skills as a dispute resolution professional and expert witness.

With over 40 years providing support and guidance to the built environment sector, we are confident that we can support you with our immense pool of industry knowledge and experience.

How to enrol

For further information please get in touch and our dedicated training team will be happy to assist you.

e sea@rics.org t +65 6812 8173

Funding and subsidies

Funding by Employment and Employability Institute (e2i) is available for Singaporeans and Permanent Residents and is capped at SGD 435/person.

Under Union Training Assistance Programme (UTAP), NTUC members enjoy 50% unfunded course fee support, capped at SGD 250 each year, for courses supported by UTAP. This excludes miscellaneous fees such as GST and registration fee etc. This is only eligible for self-funded registrations.

Lead trainer: Andrew Miller QC

Andrew practices principally as a QC Mediator and Arbitrator, using his specialist expertise in commercial, construction, insurance, product liability, property damage and professional negligence disputes.

After an exceptional 30 years of practice as a top ranked commercial, construction and insurance QC (and junior counsel), Andrew now practices principally as a QC Mediator and Arbitrator.

Andrew has been involved in the mediation of disputes since 1996, when he undertook his first mediation in Singapore. He has experience of over 150 mediations and has been involved in mediations both domestically and internationally for over 20 years. Andrew is both CEDR and RICS accredited and acts as a mediator in a wide range of commercial sectors, including Construction, Energy, Property Damage, Product Liability, Insurance and Reinsurance, Professional Negligence and General Commercial disputes.

Andrew has used his background as a successful QC commercial practitioner and his substantial experience of mediation to become a practical, efficient, approachable and user-friendly mediator. As a proponent of the Active v Passive approach to mediation Andrew engages with the process and is not scared to debate with the parties in order to find a solution. Andrew welcomes a direct approach at all stages of the mediation and is very adaptable and able to deploy a blend of facilitation and evaluation to suit individual mediations. Andrew is an advocate for Early Stage Mediation (ESM).

Andrew has acted as lead mediator in commercial disputes valued at between £50,000 and £35,000,000. He has received glowing feedback and testimonials on his performance and skill as a mediator. Andrew also practices as a single and panel Arbitrator in commercial arbitrations and has been a Fellow of the Chartered Institute of Arbitrators (FCIArb) since 1999. Andrew is also a trustee of the Chartered Institute of Arbitrators.

Practice areas:

MEDIATION – AMQC@2TG
Alternative Dispute Resolution
Commercial Dispute Resolution
Construction & Property Damage
Insurance & Reinsurance
International Arbitration & Projects
Product Liability
Professional Negligence



Qualifications:

CEDR Accredited Mediator
FCIArb



Singapore Institute of Legal Education [SILE] CPD

The Mediation Training Programme is accredited by the Singapore Institute of Legal Education (SILE).

The Public CPD points offered by the course are as follows:

Practice Area: Alternative Dispute Resolution

Training Level: Advanced

Number of points awarded:

Day 1 to 4 – 6.0 Public CPD Points for each day

Day 5 – 3.5 Public CPD Points

Total for 5 days - 27.5 Public CPD Points

CPD Scheme Information and Attendance Policy:

Participants who wish to obtain CPD Points must comply strictly with the Attendance Policy set out in the CPD Guidelines. For this activity, participants are reminded to sign in on arrival and sign out at the conclusion of each day of the event in the manner required by the organiser. Participants must not be absent from each day of the event for more than 15 minutes. Participants who do not comply with the Attendance Policy on any particular day of the event will not be able to obtain CPD Points for that day.

Please refer to <http://www.sileCPDcentre.sg> for more information.



Booking form:

*Enter discount code **SCL_RICS** if you book online at rics.org/SEAmiation

RICS/REDAS member:

SGD 2,889.00/participant

Supporting association member (SCL)*:

SGD 3,049.50/participant

Non member:

SGD 3,370.50/participant

- Fees are inclusive of 7% GST -

Delegate Information:

Salutation (Mr/Ms/Dr): _____ Surname: _____ Given name: _____

Type of membership and membership no (if applicable): _____

AAS no (if applicable): _____

Designation: _____ Company: _____

Correspondence address: _____

Office number: _____ Mobile: _____

Email address: _____

Registered under (circle the most appropriate answer): Company / self sponsored

How did you find out about this? _____

Currency of payment: In Singapore dollars

By Bank transfer: RICS International L SPORE B

Name of Bank: Hong Kong and Shanghai Banking Corp Limited

Account No: 047-859004-001

Swift Code: HSBCSGSG

Bank address: 21 Collyer Quay HSBC Building #01-01 Singapore 049320

(Please email payment slip to Ms Ava - sea@rics.org for verification)

Payments from overseas may only be made in Singapore Dollars, by International Monetary Order *(subject to bank charge and shall be liable by payee)*

Cheque – cheques should be crossed and made payable to “RICS International L Spore B”

Mail to: RICS, #27-16 International Plaza, 10 Anson Road, Singapore 079903

Please return registration form and fee to sea@rics.org

For enquiries, please call Ms Ava Lau on T: +65 6812 8173



Confidence through professional standards

RICS promotes and enforces the highest professional qualifications and standards in the valuation, development and management of land, real estate, construction and infrastructure. Our name promises the consistent delivery of standards – bringing confidence to markets and effecting positive change in the built and natural environments.

Americas

Latin America

ricsamericalatina@rics.org

North America

ricsamericas@rics.org

Asia Pacific

Australasia

australasia@rics.org

Greater China (Hong Kong)

ricshk@rics.org

Greater China (Shanghai)

ricschina@rics.org

Japan

ricsjapan@rics.org

South Asia

ricsindia@rics.org

Southeast Asia

sea@rics.org

EMEA

Africa

ricsafrica@rics.org

Europe

ricseurope@rics.org

Ireland

ricsireland@rics.org

Middle East

ricsmiddleeast@rics.org

United Kingdom RICS HQ

contactrics@rics.org